

COLLECTION NOTICE



In this notice, "Viva", "our", "we" or "us" means VIVA Leisure Limited (ABN 607 079 792), VIVA Leisure Operations Pty Ltd (ABN 20 609 536 665), VIVA Leisure Property Pty Ltd (ABN 22 609 536 674), VIVA Leisure People Pty Ltd (ABN 12 609 536 629):

CURRENT AND PROSPECTIVE MEMBERS AND CLIENTS

1. Viva collects personal information from current and prospective members and clients of our health and fitness clubs, day spa, aquatic facilities, swim school and indoor sports facilities. This may include when you communicate with us, when you meet with us, when you apply for membership, when you enrol for swim sessions, when you purchase or pay for our products or services, when you register an online account, and when you visit our premises. We can be contacted at Telephone: (02) 6163 8011, Fax: (02) 6251 7666, Email: info@vivaleisure.com.au, or at Unit 7, First Floor, 141 Flemington Road, Mitchell ACT 2911.
2. Information collected may include our current and prospective members' and users' name, address, contact details, health information and other information you provide to us in connection with us supplying our products or services to you. Viva needs and may use that personal information to carry out our functions and activities, including to provide products and services to you, to administer your membership, to manage our corporate functions, and to meet our legal and regulatory obligations. Without your personal information, we may not be able to provide the products or services you require.
3. We may share your personal information with our related bodies corporate, and we may disclose it to our advisers, contractors, suppliers and other people and organisations who help us to manage our activities and functions.
4. We generally do not disclose personal information overseas. However, customers purchasing our products online do so via Bigcommerce (an e-commerce platform) which may store customer personal information on overseas servers. By making online purchases, customers consent to this overseas disclosure, acknowledging that overseas recipients are not subject to Australian Privacy Principles.
5. We may use your personal information to inform you about products and services which we offer from time to time, and to keep you informed of news and events. You can 'opt out' of receiving such communications at any time by following the procedure detailed in those communications and in our privacy policy.

6. Our privacy policy contains further information about how you can access and correct your personal information, how you can complain about a breach of your privacy, as well as further information about how we will manage your personal information.

ONLINE QUERY BY WEB USER

1. In submitting your online query to us, you agree that we may use your personal information to respond to your query at the contact details you provide. Depending on your query, we may be unable to respond to your query without some personal information. We won't use or disclose that personal information for any other purpose, including overseas, unless required or permitted by law.
2. We may use your personal information to inform you about products and services which we offer from time to time, and to keep you informed of news and events. You can 'opt out' of receiving such communications at any time by following the procedure detailed in those communications and in our privacy policy.
3. Our privacy policy contains further information about how you can access and correct your personal information, how you can complain about a breach of your privacy, as well as further information about how we will manage your personal information.

WEBSITE PURCHASING

1. In purchasing products or services via this website, you agree that Viva may use the personal information that you provide so that we can provide the products or services to you, manage our relationship with you, manage our corporate functions relevant to the products you order, and meet our legal and regulatory obligations. Without your personal information, we may not be able to provide the products or services you require.
2. We may share your personal information with our related bodies corporate, and we may disclose it to our advisers, contractors, suppliers and other people and organisations who help us to manage our activities and functions.
3. By purchasing our products or services online, you acknowledge that you are doing so via Bigcommerce (an e-commerce platform) which may

store your personal information on overseas servers; and you consent to this overseas disclosure, acknowledging that overseas recipients are not subject to Australian Privacy Principles.

4. We may use your personal information to inform you about products and services which we offer from time to time, and to keep you informed of news and events. You can 'opt out' of receiving such communications at any time by following the procedure detailed in those communications and in our privacy policy.
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MARKETING EVENTS

Thank you for registering your attendance. In providing your name and contact details for this event, you agree that we may use your personal information to inform you about products and services which we offer from time to time, and to keep you informed of news and events. You can 'opt out' of receiving such communications at any time by following the procedure detailed in those communications and in our privacy policy.

We will not usually disclose your personal information to others, either in Australia or overseas. Our privacy policy contains further information about how you can access and correct your personal information, how you can complain about a breach of your privacy, as well as further information about how we will manage your personal information.

Effective date: 1 July 2019